



April 20, 2020

Restore Health Group is closely monitoring the evolving information regarding the COVID-19 pandemic. Maintaining the health and safety of our clients, staff members and community is our main priority. We continue to implement measures to reduce transmission based on recommendations from the Centers for Disease Control (CDC) as well as state and local departments of health. We are pleased to report we do not have any confirmed cases among our clients and staff at this time.

Restore provides post-acute neurorehabilitation and supported living services for our clients while maintaining CDC guidelines and all applicable state executive orders for long term care facilities. Restore is continually implementing, evaluating and revising procedures to maintain the health of our clients, employees and home communities based on the most recent information available. These include restrictions to visitation and travel, rigorous health screenings for staff on each shift, use of protective equipment and adherence to high-level infection control cleaning practices at Restore Neurobehavioral Center, Restore-Lilburn and Restore-Ragland.

Restore considers family support an integral part of the rehabilitation process and understands the significant burden visitation restrictions place on both clients and family members. We appreciate the patience and understanding of our clients and families as we determine when and how to relax restrictions safely. As always, our case management team is available to facilitate family contact through all available means of communication.

Restore is very proud of our clients and staff members for their ongoing commitment to the three *P*'s (*P*atience, *P*ersistence and *P*ositivity) during this difficult and uncertain time. The collective effort to maintain health and wellness while promoting recovery is just the latest example of how TBI survivors and those who care for them succeed in the face of any challenge.

It is our wish that our friends and neighbors are blessed with continued health. Thank you for your continued support!

Sincerely,

*Stiles A. Kellett, III*

President & Chief Executive Officer

Restore Health Group